

Privacy Policy

KPO Health is committed to protecting your privacy. This privacy policy describes our collection, use, and disclosure of your personal information when you utilize KPO Health offerings and products. By using KPO Health Services, you agree to the collection and use of information in accordance with this Privacy Policy.

PLEASE READ THIS PRIVACY POLICY IN FULL. IF YOU DO NOT AGREE TO THE BELOW TERMS, THEN PLEASE DO NOT USE THIS SITE.

DEFINITIONS

For the purposes of this Privacy Policy:

You means the individual or entity accessing or using the Service, whether in their own representative capacity or on behalf of another.

Company (referred to as either “the Company”, “We”, “Us” or “Our” in this Privacy Policy) refers to KPO Health.

- **Affiliate** means any entity, subsidiaries, joint venture partners, or other companies under the control of KPO Health, Inc.
- **Account** means a unique account created for you to access our Service or parts of our Service.
- **Website** refers to any publicly available online KPO Health offering including, but not limited to, the KPO Health Site at <https://kpohealth.com/>
- **Service** refers to any KPO Health offering or product.

Service Provider means any natural person or legal entity who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service, or to assist the Company in analyzing how the Service is used.

- **Third-party Social Media Service** refers to any website or any social network website through which a User can log in or create an account to use the Service.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **Cookies** are small files that are placed on your computer, mobile device, or any other device by a website, containing the details of your browsing history on that website among its many uses.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

COLLECTING AND USING YOUR PERSONAL DATA

Categories of Information Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Mailing Address including State, Province, ZIP/Postal code, City
- Usage Data

Usage Data

Usage Data is collected automatically when using the Service.

Usage Data may include information such as your device type, browser type (desktop, mobile phone, tablet, or other), the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Tracking Technologies and Cookies

We use Cookies and other similar tracking technologies to track your activity on our Service and store certain information. You can instruct your browser to limit the types of Cookies used while using our Service. However, if you do not accept Cookies, you may not be able to use some parts of our Service.

USE OF YOUR PERSONAL DATA

The Company may use Personal Data for the following purposes:

- **To provide and maintain our Service**, including to monitor your usage of our Service.
- **For the performance of a contract, including** the development, compliance, and undertaking of the purchase contract for the products, items, or services you have purchased or of any other contract with us through the Service.
- **To contact you, including** by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products, or contracted services, including the security updates, when necessary or reasonable for their implementation.
- **To provide you** with news, special offers, and general information about other goods, services, and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information.
- **To manage your requests:** To attend to and manage your requests to us.

We may share your personal information in the following situations:

- **With Service Providers:** We may share your personal information with Service Providers to monitor and analyze your use of our Service, to show advertisements to you to help support and maintain our Service, to contact you, to advertise on third-party websites to you after you visited our Service or for payment processing.
- **With Affiliates:** We may share your information with our Affiliates, in which case we will require those Affiliates to comply with this Privacy Policy.
- **With Business Partners:** We may share your information with our business partners to offer you certain products, services, or promotions.

RETENTION OF YOUR PERSONAL DATA

The Company will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our agreements and policies

Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

TRANSFER OF YOUR PERSONAL DATA

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. This means that your information may be transferred to — and maintained on — computers located outside of your state, province, country, or other governmental jurisdiction and subject to data protection laws that may differ from those in your jurisdiction.

Your consent to this Privacy Policy followed by your submission of personal information represents your agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy. The Company will not transfer your Personal Data to another organization, or a country unless the Company determines there are adequate controls over the privacy and security of such Personal Data in place.

DISCLOSURE OF YOUR PERSONAL DATA

Business Transactions

If the Company is involved in a merger, acquisition, or asset sale, your Personal Data may be transferred. We will provide notice to you before your Personal Data is transferred. It is possible your data may become subject to a different Privacy Policy as a result of a merger, acquisition, or asset sale.

Law Enforcement

Under certain circumstances, the Company may be required to disclose your Personal Data, if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

Other Legal Requirements

The Company may disclose your Personal Data based on the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of users of the Service or the public
- Protect against legal liability

When necessary, the Company will limit the disclosures to the minimum extent required to comply with the above.

SECURITY OF YOUR PERSONAL DATA

The security of your Personal Data is important to us. No method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security from hackers and cyber attacks. The Company maintains suitable cyber insurance coverage to supplement the potential of such an event occurring.

ADDITIONAL INFORMATION FOR CERTAIN JURISDICTIONS

Below provides additional information about the collection, use, and sharing of privacy data in various regions of the world. These separate provisions may be applicable to you based on location of you or the data.

Contact Us

In the event of any comments or questions concerning this Privacy Policy, please contact us by e-mail at info@kpohealth.com